

Panel Discussion Sessions

Wednesday, Oct. 1

1:45 p.m. - 4 p.m.

Going Green

Panelists:

Theresa Barker, University of Washington

Janet Busse, American Red Cross

Katie Grantham Lough, Missouri University of Science and Technology

Objective: To discuss the role individuals and corporations must take in considering the health and safety of the environment while achieving operational excellence

A panel discussion of leaders in industry, academia and communities who are willing to share their experiences in “going green” to achieve quality, lean, efficiency and profitability through ethical management with a priority on the environment. Come prepared with questions or obstacles that you are facing in your organizations and leave with valuable insight from experts on the role that each of us must pursue as we “go green” to achieve operational excellence.

Thursday, Oct. 2

1:40 p.m. - 3:30 p.m.

Senior Leadership

Panelists:

James Buckman, Juran Center for Leadership and Quality

Sandy Furterer, Wal-Mart Stores

Marjorie Koch, Nike IHM

Karl Krecke, Mayo Clinic

Kevin Mitchell, Northrop Grumman

Objective: To discuss the critical role leaders play in achieving operational excellence.

A panel discussion of leaders in the industry will share their experiences in directing the core values of an organization, shaping the strategic direction and communicating the organizational vision and objectives throughout the company. Come prepared with your questions or obstacles that you are facing in your organizations and leave with valuable insight from experts on the role that senior leaders play in achieving operational excellence.